



InQuestor - Digital Case Management

Developed for investigating officers and the Crown Prosecution Service for large complex cases, InQuestor is a powerful digital repository for the information gathered as part of a major investigation. Using web enabled technology, InQuestor can securely store hundreds of thousands of scanned documents, video and audio files, CCTV footage, multimedia, computer files and photographs relating to an investigation, saving them in a format that allows for the information to be searched and retrieved simultaneously by multiple authorised parties; in a matter of seconds.

The Case for Digital Management

The publication of a Strategic Plan for the Criminal Justice System (2008/2011) has been produced by the Home Secretary, Secretary of State for Justice and the Attorney General.

The publication highlights the vision for the Criminal Justice System and sets out how the police, prosecution, courts, probation and prisons will work together to respond to crime effectively and bring more offences to justice.

Part of the overall vision is that criminal justice processes will be accelerated and simplified by the adoption of modern technology and, moreover, that delays in court will be reduced by the way in which cases are managed and presented.

The publication also states that there will be a greater use of digital evidence to help bring offenders to justice more quickly.

InQuestor - Fast Efficient Case Management

Efficiently managing the vast amount of information gathered as part of an investigation can have a major effect on not only judicial efficiency but on the outcome of the case itself.

Developed in line with the Strategic Plan for the Criminal Justice System, InQuestor is a unified management tool to speed the investigating process and enhance the preparation and presentation of information in court.

InQuestor speeds all stages of the process by providing a single repository for case related information that covers scanned documents, video and audio files, CCTV footage, multimedia, computer files and photographs. The data held in InQuestor can be searched and recalled in a matter of seconds, by multiple pre-authorised parties.

Designed around a Microsoft Windows™ interface and common components, InQuestor is incredibly easy to use, with a typical training session needing to last no more than ten minutes.

ADVANTAGES

Proven Technology

Already proven in major police investigations

Digital Single Store Case Management

Electronically holds scanned documents, video and audio files, CCTV footage, multimedia, computer files and photographs

Instant Search & Retrieval

Powerful intuitive search facility retrieves information in seconds

Easy to Use

Intuitive browser based interface, for ease of use

Industry Standard

Developed using Microsoft Windows™ architecture

Environmental

Eliminates the need for information to be reproduced or served in hard copy

Cost Effective

Delivered as a transparent managed service. Significantly reduces man-hours

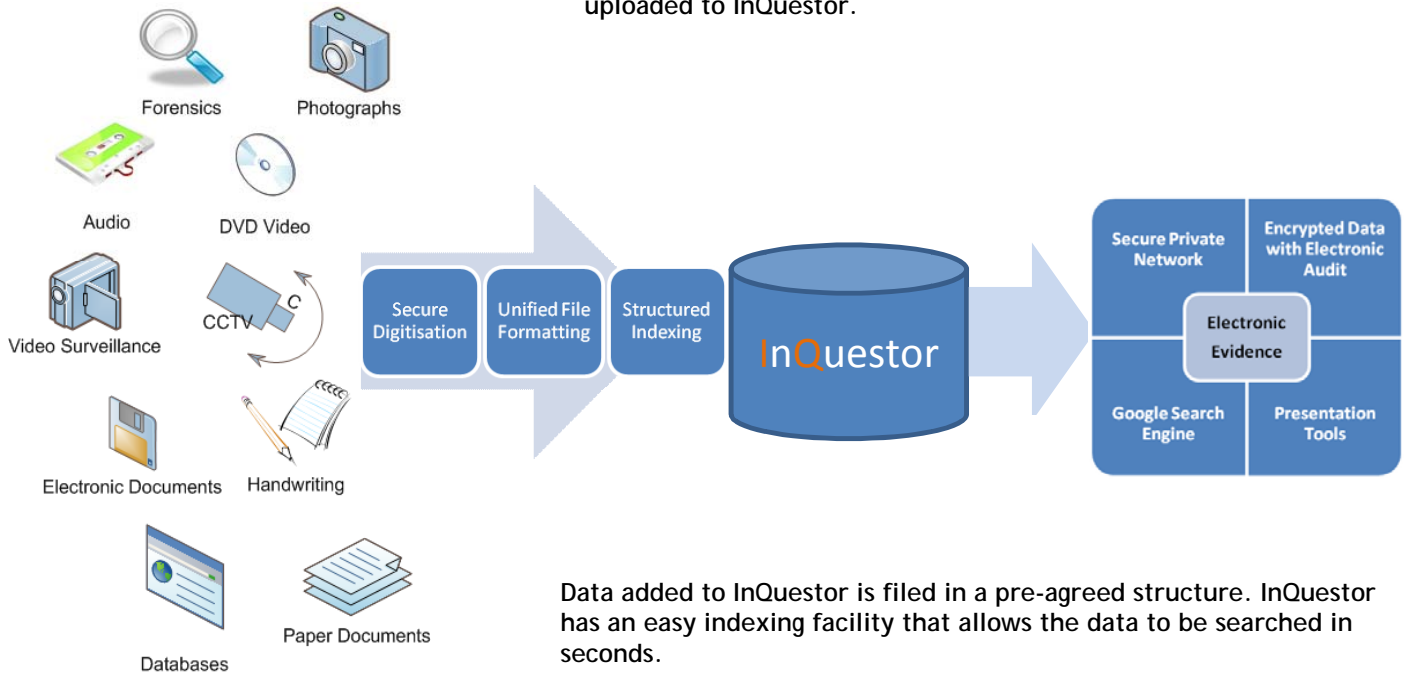
Secure

All data can be encrypted to government standards

InQwestor

DIGITAL CASE MANAGEMENT

Scanned documents, video and audio files, CCTV footage, multimedia, computer files and photographs are encrypted and uploaded to InQwestor.



Data added to InQwestor is filed in a pre-agreed structure. InQwestor has an easy indexing facility that allows the data to be searched in seconds.

Network Attached Storage
NAS RAIDed data storage box contains all converted electronic files

Encryption
InQwestor conforms to FIPS 140-2 as required by the Crown Prosecution Service



Content Search
One Google Search box holding the search links for all documents

Network Switch
1Gb network switch for network operation

Security
RAIDed secure storage provides full data resilience

Open Standards
Industry standard / non-proprietary equipment.

Access
InQwestor supports:
▪ Direct connect
▪ Wireless
▪ WAN
▪ Remote via VPN

InQuestor is delivered as a cost effective, end-to-end, managed service solution. All work is carried out within a secure environment by vetted staff and all material is returned within pre-agreed timescales.

ACQUIRE		
Consultancy	Consultancy defines the project scope and requirements and ensures that InQuestor is configured to a format that is appropriate to the investigation	✓
Digital Document Preparation	Case information, supplied in multiple formats is scanned and compiled into electronic files. This process includes defining the sequence and logical file extension name. This covers: Handwritten and typed documents ESDA documents Holmes electronic records Audio cassettes Video, DVD and CCTV files, CD ROM Exhibits - including photographs	✓
Optical Character Recognition	All type written files have an Optical Character Recognition (OCR) layer added for word search capability	✓
Audio/Video Transcription	Audio and video interviews, VADER and CCTV recordings are electronically linked to the relevant transcription	✓
Project Management	A daily log of completed work is compiled and is supplied to a pre-agreed schedule	✓
MANAGE		
Indexation	Allocation of pre-agreed file formats for quick retrieval of information	✓
Hardware and Network Rental	The managed service cost includes all hardware and network rental	✓
Training	Full user training provided with access to technical helpdesk	✓
User Guides	Laminated user guides cover how to search and retrieve information from InQuestor	✓
Project Management	Dedicated project management assigned to each investigation	✓
SECURE		
Error Checking	All documents are accuracy checked to ensure information is faithfully reproduced, correctly indexed and that the allocated file name is correct	✓
Data Back Up	All information held on InQuestor is backed up onto a private, approved, network	✓
Encryption	InQuestor conforms to FIPS 140-2 and has features that show evidence of tampering through seals that must be broken to attain physical access to the plaintext cryptographic keys and critical security parameters (CSPs) within the module.	✓
SHARE		
Serve	Create evidence sub-sets to serve on encrypted USB storage devices	✓
Location	Wide area connectivity allows remote access from anywhere with full password protection	✓
Jury Bundle Preparation	Data sub sets can easily be created for serving purposes on USB hard disks which are encrypted to FIPS-140L	✓

About Impact

Impact is an established Digital Media Solutions and Services company that provides a range of evidence solutions and services to the criminal justice system. These span digital video evidence recording technology (VADER) through to the provision of audiovisual and videoconferencing technology during court cases and more recently InQuestor, as a digital case management solution. Impact has offices across the UK and Europe and clients include:

- **Crown Prosecution Service**
- **UK Police Service**
- **Court Service**
- **Coroners Office**
- **British Transport Police**
- **Home Office**
- **Serious Organised Crime Agency**



Evidence Display Solutions

Impact designs and builds complimentary audiovisual and videoconferencing solutions for the criminal justice sector. The projects include the use of technology to modernise court proceedings to improve efficiency and ensure a fair trial.

VADER Video Audio Digital Evidence Recorder

VADER (Video Audio Digital Evidence Recorder) meets the growing need for a secure and streamlined approach to suspect and witness interviewing. VADER digitally captures and stores high-quality video & audio recordings and is seen as a replacement to traditional analogue voice recorders, currently in use.

Watch

Watch is a compliant overt/covert recording system that provides an accurate video recording of the on-screen activity of any personal computer. In real-time Watch captures multiple layers of desktop activity, recording it straight to a central server. Watch can be easily integrated with CCTV technology to simultaneously record activity with the onscreen behaviour of the target(s).

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